# Fostering Trust and Transparency in Governance: Investigating and Addressing the Requirements for Building Integrity in Public Sector Information System in the ICT Environment

#### **Monthly Briefing Note May 2008**

#### **Case Studies**

Follow up work and visits were made to several land boards in Botswana. Although the research for the study is largely complete clarifications on details is still required. This will occur in June. A full case study report is currently being prepared.

#### Upcoming work:

• Finalise the case study report

## **Recordkeeping Performance Indicators**

During a visit to the World Bank, ten public sector/financial management specialists were consulted regarding the form and content of the records management performance measurement indicators that now are being developed. They recommended that the indicators might usefully be developed as 'drilldown' indicators in relation to existing tools or to tools now being developed. These include the Public Expenditure and Financial Performance Management Framework, the forthcoming E-Government Monitoring and Evaluation Toolkit and the Human Resource Management (HRM) Actionable Governance Indicators. In addition, the indicators were reviewed (in Ottawa) in detail with a senior Canadian specialist in electronic records management. Their comments are being incorporated in the work on the indicators.

#### Upcoming work:

• Refine and review the recordkeeping performance indicators

# **Training and Education Materials**

Work continued on preparing and editing draft training modules. These will be presented as part of a training workshop and in general session at the Congress of the International Council on Archives to be held in Kuala Lumpur, Malaysia in July.

#### Upcoming work:

• Continue to prepare and peer review draft training materials

### Meeting at the International Development Research Centre

The DFID Central Research Department Project Officer, Dylan Winder, recommended in the spring of 2007 that the research project findings should be reported to the Director of the ICT 4 Development Division at the Canadian International Development Research Centre. A relationship with the IDRC has developed subsequently, and in May, the Centre hosted a small strategic planning meeting to consider how best the findings of the project could be mainstreamed onto the global ICT development agenda. A group of African educators and specialists in public administration and law met in Ottawa to consider the findings of the research project, including the case studies and the work on educational materials and indicators and how best they could be taken forward. They also reported on the situation in their own countries. The IDRC is interested in working with the Trust to define the compelling arguments and the practical steps to take this forward. The IDRC also has funded the production of a video documentary of the work in Sierra Leone, which is covered by one of the case studies. The production will be distributed worldwide.

#### Upcoming work:

• Produce a report of the meeting in Ottawa and draft a plan for ongoing research in the area of records and data integrity for ICT development.