

International Records Management Trust



Fostering Trust and Transparency in Governance: Investigating and Addressing the Requirements for Building Integrity in Public Sector Information System in the ICT Environment

Monthly Briefing Note May 2007

Case Studies

A successful case study visit took place in Karnataka State, India from 14 to 31 May. In Bangalore, a meeting was held with the Chief Secretary of the Karnataka Public Service, and sessions held with staff at the e-Governance Secretariat, National Informatics Centre, Public Service Commission, Treasury, Ministry of Education and the State Archives. The State's human resources and payroll systems, including their associated manual and electronic records, were examined. In addition, for comparative purposes, an analysis was undertaken of the functionality of the electronic Treasury system, *Khajane*, and the United Nations award winning, computerised land registration system, *Bhoomi*. Visits were also made to a *Bhoomi* kiosk at a Tahsildar Office and an electronic Citizen's Service Centre in Mysore. Great strides are being made in Karnataka to computerise business functions in government and provide electronic services to citizens, with many initiatives being developed and supported by public-private partnerships. However, there is a lack of policy and procedures for managing in the long-term the records generated and held by the new electronic systems.

Case Study Findings - Video Conference

The video conference designed to exchange views and experiences on manual and electronic human resources and payroll systems is scheduled for 13 June. Finalisation of the agenda, papers and logistical organisation has been completed. The Conference will link senior government officials, DFID and World Bank staff as well as project team members in Washington, London, Freetown, Accra, Dar Es Salaam and Lusaka. Unfortunately due to logistical difficulties it was not possible to link Maseru in Lesotho to the Conference. Minutes and copies of other papers from the meeting will be forwarded to officials in Lesotho.

Educators Forum

This has been set 16 to 20 July at the University of Botswana. Various educators have confirmed their participation and logistical arrangements have commenced. Background materials are being prepared for this meeting.